

ISM HELICAL SERIES LIMITED WARRANTY

TACO Antenna warranties ALL 2.4 to 5.8 GHz ISM Helical Series antennas as follows:

1. TACO Antenna (herein the supplier) under this warranty is limited to repairing or replacing a defective product at its option, free of charge, within a period of 1 year from the date of purchase by the user. Defective products must be proven to the reasonable satisfaction of the supplier to not comply with the specification due to defects in material, workmanship or design, other than a design made, furnished or specified by buyer.

This obligation will not apply where:

- a) Non-compliance is attributable to any fair wear and tear relating to the goods;
 - b) The goods have been improperly altered, operated, misused, tampered with or repaired without specific written authorizations and instructions;
 - c) Subjected to any physical or electrical stress beyond that expressly contemplated in the published specification of the product;
 - d) The goods have been improperly installed or connected;
 - e) Any maintenance requirements relating to the goods have not been complied with;
 - f) Any instructions as to storage of the goods have not been complied with in all respects; or
 - g) Buyer has failed to notify supplier of any defect or suspected defect within 30 days of the delivery where the defect should be apparent on reasonable inspection, or within 30 days of the same coming to the knowledge of buyer where the defect is not one which should be apparent on reasonable inspection, and in any event no later than 1 year from the date of delivery or performance.
2. Supplier's obligation under *Clause 1* is subject to the goods being returned, if supplier so requires, by buyer to supplier using prepaid shipping. If buyer's warrant claim is substantiated to the reasonable satisfaction of the supplier, the supplier will deliver any repaired or replacement goods to buyer at supplier's own expense.
 3. Any goods which have been replaced will belong to the supplier. Any repaired or replacement goods will be liable to repair or replacement under the terms specified in this clause for the unexpired portion of the one-year period from the original date of purchase by the user.
 4. No merchandise may be returned without prior written authorization or inspection by the manufacturer or its agent. Authorized returns are to be shipped prepaid to the destination specified on the Returned Materials Authorization Form. The RMA # must be clearly marked on the address label.

January 4, 2019